Neurology Center of Fairfax 3020 Hamaker Court, Suite 400 Fairfax VA 22031

GOOD FAITH ESTIMATE

You have the right to receive a "Good Faith Estimate" explaining how much your medical care will cost.

Under the law, health care providers need to give **patients who don't have insurance or who are not using insurance** an estimate of the bill for medical items and services.

You have the right to receive a Good Faith Estimate for the total expected cost of any non-emergency items or services. This includes related costs like medical tests, prescription drugs, equipment, and hospital fees.

- Make sure your health care provider gives you a Good Faith Estimate in writing at least 1 business day before your medical service or item. You can also ask your health care provider, and any other provider you choose, for a Good Faith Estimate before you schedule an item or service.
- If you receive a bill that is at least \$400 more than your Good Faith Estimate, you can dispute the bill.
- Make sure to save a copy or picture of your Good Faith Estimate.

For questions or more information about your right to a Good Faith Estimate, visit <u>www.cms.gov/nosurprises</u>or call 1-800-985-3059.

If you believe you've been wrongly billed, you may call the federal agencies responsible for enforcing the federal balance billing protection law at: **1-800-985-3059** and/or file a complaint with the Virginia State Corporation Commission Bureau of Insurance at: <u>scc.virginia.gov/pages/File-Complaint-Consumers</u> or call **1-877-310-6560**.

Visit <u>cms.gov/nosurprises</u> for more information about your rights under federal law. Consumers covered under (i) a fully insured policy issued in Virginia, (ii) the Virginia state employee health benefit plan; or (iii) a self-funded group that opted-in to the Virginia protections are also protected from balance billing under Virginia law. Visit <u>scc.virginia.gov/pages/Balance-Billing-Protection</u> for more information about your rights under Virginia law.